

# Business Process Reengineering Consulting & Training

## *YOUR ORGANIZATION IS AS GOOD AS ITS PROCESSES*

Business Process Reengineering (BPR) is about enabling an organization to change the way it operates. It's an idea with implications for any business that needs to be customer-centric with cross functional processes. A successful BPR exercise promises to make the organization leaner, more flexible, focused on the customer, more efficient, and more competitive. Business managers must understand concepts and issues of re-engineering and should also know how and where it can be used to gain competitive edge for the organization.

### **Program Leader:**

Khusro P. Malik, SPHR, GPHR has hands-on experience in BPR with over 20 years of association with this field. He has done major projects in domestic as well as international market. A showcase of his work in Pakistan includes World Bank project on Pakistan Customs that required over 200 processes to be analyzed and improved. On training of BPR, his work with Mobilink in Pakistan is cited as an example. His major international work on BPR was done during his association with Saudi Arabian Airlines. He clearly understands the enabling relationship between BPR and IT.

### **CASE-PDC**

Sir Syed Memorial Building 19 Attaturk Avenue G-5/1 Islamabad  
Phone: (051) 843.2273 - 79 Ext 322 WLL: (051) 256.8813 Cell: 0313.444.2222

### **Program Units**

- Business Process Management Introduction
  - Business Process Reengineering
  - Business Process Improvement
  - Business Process Benchmarking
- Business Process Analysis
- Business Process Mapping
- Business Process Improvement
- Implementation and Change Management Issues



**CASE PDC** advances the purpose of professionalism by deepening the participant's ability to improve performance and effectiveness. We deliver management and technology training to increase productivity. Our programs promote creativity and provide tools for managers to produce durable and demonstrable impact. We have a spectrum of courses for working professionals that enhance their competencies.

**ark Consulting Group** brings together seasoned professionals who employ result-oriented and proven techniques to deliver training workshops that share experiential learning. As leaders in strategic management, human resource management, capacity building, and organization development we ensure that all programs are developed in line with current global management thinking and trends.

[www.arkconsulting.pk](http://www.arkconsulting.pk)  
[info@arkconsulting.pk](mailto:info@arkconsulting.pk)

**3 DAYS WORKSHOP**